



FLATS

your waste and recycling service 2019-20

Some flats will have slightly different bins to those pictured.
Check labels on the bins if unsure.

NORTH HERTFORDSHIRE DISTRICT COUNCIL



NHDC-039

Bulky Waste Collections

Leaving large items such as mattresses, in communal bin stores is fly-tipping. If you have large items (some restrictions apply) you can request a bulky item collection online by searching 'bulky waste' on our website or phone Urbaser on **0800 328 6023**. This is a chargeable service.

Household Waste Recycle Centres (HWRCs)

Otherwise known as the tip/dump, many items can be brought here free of charge including electrical items. Nearest HWRCs are in Letchworth, Royston and Stevenage. Check opening days, times and acceptable materials by following the link on our 'recycling centres' webpage.

Green recycling bin

Rinse and squash items for more room.
Place items in the bin loose-
no plastic bags.

- Plastic bottles, pots, tubs and trays
- Glass bottles and jars only
- Cardboard and brown paper
- Food and drink cartons
- Cans, tins and aerosols
- Aluminium foil

Blue paper bin

- White and coloured paper and envelopes
- Newspapers and magazines
- Junk mail and leaflets
- Telephone directories
- Shredded paper

Brown food waste bin

No liquids please.

All food waste including cooked and uncooked food



Please only use bags with the seedling symbol to line your food caddies.



Black waste bin

General waste

- Crisp and sweet packets or wrappers
- Polystyrene
- Disposable nappies
- Pet food pouches
- Cling film and bubble wrap
- All other waste

Collection information

Food waste is collected weekly. Your mixed recycling bins and paper bins are collected fortnightly.

Bins are collected from your bin store or a location agreed with your managing agent/landlord.

All items must be contained within the bins. Please do not leave side waste or recycling as this will not be collected and may block access.

Contamination

- Bins which contain incorrect items will not be collected.
- Instead the crew will place a sticker on the bin to inform residents of the incorrect items.
- Please contact your managing agent/landlord, as it is their responsibility to arrange for the bins to be emptied should contamination occur.

- ✗ No thank you**
- Plastic bags
 - Cling film and film lids
 - Sweet wrappers and crisp packets
 - Electrical items
 - Textiles
 - White paper
 - Polystyrene

- ✗ No thank you**
- Wrapping paper
 - Brown paper or cardboard
 - Plastic wrapping from/on junk mail

- ✗ No thank you**
- Cardboard
 - Pet faeces
 - Soil
 - Plant pots
 - General rubbish

- ✗ No thank you**
- Electrical items
 - Anything that could be reused or recycled